

“Out of sight, out of mind” certainly applies to our sanitary sewer. The cooler weather of fall means lawn chores and garage cleanouts. The fine folks at the Norfolk Department of Public Works provide these guidelines for following the City’s rules for trash disposal.

How to Talk Trash! – The City makes it easy to get information about waste disposal. At the following website or telephone number you can: 1) schedule a Bulk Waste Request for anything that doesn’t fit in your green cart or excess yard waste; 2) request a replacement or second green trash or blue recycling cart; 3) find out what your recycling schedule is and request e-mail reminders of your recycling weeks; 4) sign up for the new Recycling Perks rewards program.

www.NorfolkTrash.com or 757-441-5813

Yard Waste and Tires – Yard waste is collected on the same day as regular garbage collection. Place it at the curb (not in the street) no earlier than 5:00 pm on the day before collection and no later than 7:00 am on the day of collection.

Yard waste must be placed in clear plastic bags or a 30-gallon container. Yard waste placed in solid colored bags will receive a warning notice or fine and may not be collected.

Limbs and branches must be tied in bundles no longer than 4 feet long and no larger than 18 inches in diameter. Tree waste larger than this must be handled through a Bulk Waste Request. Up to 20 clear bags, 20 bundles, or 3 cubic yards of yard waste per household is accepted per collection. Amounts greater than 3 cubic yards must be scheduled through a Bulk Waste Request.

Collection of tires is limited to 4 tires per collection and 12 tires in one year.

Curbside Recycling – Collection is every other week on the same day as regular trash collection. Items do not have to be separated but no plastic bags are permitted.

Acceptable items include: newspaper, glass bottles (clear, brown and green), plastic bottles and jugs with recycling numbers 1 and 2 on the bottom, steel cans, unwanted mail, cardboard (corrugated, cardboard and chipboard), magazines, telephone books, and aluminum cans, pie plates and foil. Shredded paper must be ribbon cut and placed in a paper bag to prevent litter.

Items NOT accepted for recycling: plastic bags, Styrofoam, yard waste, wide mouth plastic containers (like yogurt and butter containers), cross-cut shredded

paper, scrap metal and glass (such as plate glass and mirrors).

Recycling materials that do not fit inside the blue cart may be taken to one of the Recycling Drop-off Centers, located behind Maury High School, or on Security Lane next to the Norfolk Technical Vocational School off North Military Highway.

Bulk Waste Pickups – The City has a special collection program to remove large bulky items such as appliances, mattresses, furniture, excess yard waste, and other items that will not fit in the green cart. These special collections must be scheduled by 3:00 pm on the day prior to your normal trash collection.

Free Refuse Disposal – Norfolk residents (not businesses) may dispose of household trash, yard waste, bulk waste, and non-refrigerant appliances at no charge at the SPSA Transfer Station at 3136 Woodland Avenue (behind the SPCA on Ballentine Blvd.) on Saturdays, 8:00 am to 4:00 pm, and Sundays, 12:00 pm to 4:00 pm. Go to www.NorfolkTrash.com for further information on disposal requirements.

Sensitive Documents – The City will shred your sensitive documents for free, 24 hours a day, 7 days a week at the Division of Towing and Recovery, 1195 Lance Road, off Lowery Road near North Military Highway. While-you-wait service is available for up to 100 sheets of paper, and drop-off service is

available for up to a shopping bag full. Paper clips and binders must be removed.

Used Electronics – Small household appliances such as computers and printers, telephones, televisions, video games, hair dryers, flashlights, etc. may be taken to the E-Cycling Collection sites at: Division of Waste Management, 1176 Pineridge Road (Monday through Saturday, 10:00 am to 2:00 pm), or the Division of Towing and Recovery, 1195 Lance Road (24 hours a day, seven days a week).

Household Hazardous Waste – Any type of household hazardous materials such as old paints, automotive fluids, compact fluorescent bulbs, garden and household chemicals and cleaners can be safely disposed of at the Division of Waste Management, 1176 Pineridge Road (Monday through Saturday, 10:00 am to 2:00 pm). These materials may also be taken to the SPSA Transfer Station at 3136 Woodland Avenue on the first Saturday and fourth Wednesday of each month from 9:00 am to 12:00 pm.

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