

**SEPTEMBER MEETING**  
**Monday Sept. 12**  
**Doors open at 6 pm**  
**Meeting at 6:30 pm**  
**Suburban Park**  
**Elementary**  
**Guest Speaker:**  
**Delegate**  
**Lynwood W. Lewis, Jr.**  
**50 / 50 Raffle**  
**Door Prizes**

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## Message from the President

I was in awe to finally find myself inside St. Andrews of Roanoke. It ranked higher than the *Mill Mountain Star*...and even above the larger than life-sized display of "me" in the Museum of Transportation...which I have not yet seen!

I must have really looked like "the visitor", because as I stood agape after Mass admiring the historic sanctuary, I received two separate invitations to dinner with the local division of the *Ancient Order of Hibernians*. I've found nothing but warm reception from the people of Roanoke. Realizing that dinner *alone* was next on my agenda, I accepted the second of two invitations to dinner, presented by a gentleman who introduced himself as "David Bowers". We enjoyed a fine restaurant meal garnished with better conversation, and I felt nothing like a stranger as this group had so openly welcomed me at their table.

That morning, I didn't expect to end the day having experienced an earthquake, or to find myself at the dinner table with Mr. Bowers and his female companion, Mr. Bowers' mother, two priests (including the Monsignor of St. Andrews), the principal of Roanoke Catholic

School and his wife, and the Ancient Order of Hibernians.

Imagine my surprise to read Mr. Bowers' business card (exchanged after the invitation) ... "City of Roanoke....Mayor".

I tell you this story because the experience reminds me of what I've found consistently in Suburban Acres throughout my five year tenure. Folks here are open and ready to share life with one another. This is a strong neighborhood made of people who care about people...folks who look for opportunities to lend a hand and share a laugh. I love it!

The kindness of strangers is a reminder that we are all neighbors. The kindness of neighbors is something to be celebrated joyously! Continue to be kind to each other. See you soon!

Tim



## Suburban Acres residents clean up, thankful Hurricane Irene downgraded

By Steve Collins

Hurricane Irene has come and gone and most Norfolk residents are very thankful that the storm did not cause more damage. Other regions on the East Coast have seen significant damage. We must take pause that a Category 3 Hurricane and the Tidewater Region are a bad combination of the wrong ingredients and can spell D-I-S-A-S-T-E-R. One might remark, "Sometimes being lucky is better than being good", but with Hurricane Irene a little bit of both seemed to have blessed the Tidewater Region.

The Facts: 1) Homes constructed in the mid 20<sup>th</sup> century in Norfolk were built with little regard for flood plains. 2) Many utility lines are above ground and mature trees (under excessive wind conditions) threaten electrical service. 3) Evacuation routes are channelized,

relying on bridges and tunnels slowing population movement in disaster. 4) The Tidewater population tends to be very complacent, waiting to evacuate until it is too late, traveling on congested routes under severe storm conditions.

Two major concerns: If Norfolk experiences a Category 3+ hurricane under certain tidal conditions, many homes will be "under water" and those people that remain after mandatory evacuation will have no access to assistance or emergency services, because those services will not have capability or access until the storm has passed.

Hurricane Irene did not provide 'disaster' circumstances because 1) the storm arrived as a Category 1 Hurricane; 2) precautionary warnings and mandatory evacuation notices were delivered early, allowing time for population action; 3) Dominion Power leveraged a

*Continued...See "Irene" Page 5*



## Suburban Acres Civic League Officers

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Kevin Janney 587-1616

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823-4433 390-0417

Police (Non Emergency)  
441-5610

Code Enforcement  
664-6532

Norfolk Cares  
664-6510

Neighborhood Watch  
Coordinator  
Ray Henson

EARNN (Environmental Awards for Recycling in Norfolk Neighborhoods) Coordinator  
JoDee Cook  
587-7918

Military Family Coordinator  
Susan Thornes  
[suzyqqqq@cox.net](mailto:suzyqqqq@cox.net)  
333-7776

Visit our website at  
[www.suburban23505.com](http://www.suburban23505.com)

# Suburban Acres Civic League

## Meeting Minutes for August 8, 2011

6:30 Meeting called to order. Quorum Established (33) at Norfolk Collegiate School.

### Pledge of Allegiance

Approval of July meeting minutes was deferred to the August meeting since the minutes were late, and delayed publication of the monthly newsletter.

### Guest Speakers

Norfolk Police Department - Officer Miles L. Warren, Community Resource Officer, Second Patrol Division Officer Warren spoke on the Norfolk Citizens Police Academy, a 13 week class that meets once a week on Thursday's from 6:30-9:00. Norfolk residents have first dibs, but class fills quickly. To enroll in academy, participants must be 18 years old and must pass a limited background investigation. Call at 664-6921 for information.

Crime Prevention / Home Security Survey – (Officer Daniel Hudson Crime Prevention Specialist, Second Patrol Division) The NPD will come out and do a home security inspection and let you know where your security weaknesses are. Those interested can contact Officer Hudson at 664-6901 or [Daniel.Hudson@norfolk.gov](mailto:Daniel.Hudson@norfolk.gov).

### Pace Report—Officer Odel Davis

One incident on Virginian, vandalism on Louisiana. Keep in mind kids will be back in school and traffic will be heavy. If you see anything suspicious in the neighborhood please call it in to the non-emergency number 444-5610.

### Guest Speaker—The Honorable Councilwoman Terry Whibley, Ward 2.

Whibley discussed many developments, changes, and initiatives including: River Star Project; Lafayette River Project; new library; complete redevelopment of the MacArthur Memorial; new glass Studio at Chrysler Museum; The Tide light rail; tolls for the Midtown and Downtown Tunnels. Good news on the horizon for Wards Corner: city is buying blighted apartments in nearby Denby Park.

### Neighborhood Watch—

Encouraging the Community Corner Campaign / Street Meets – as a way to get to know your neighbors and tighten your network.

### Committee Reports—

Communications—Kevin Janney. No report.

Meetings & Events—JoDee Cook.

Ice Cream Social: Aug 27 at Fire Station No.9

Membership—Jeb Clarke. No report.

Neighborhood Liaison—Norfolk Christian rezoning: Thole and Seekel Streets, to expand athletic facilities.

Treasurers Report— \$2,935.61 on hand.

EARNN Update— No report.

Old Business— None.

New Business—From the Floor: the city planted 5 new oak trees on Suburban Arch.

### Announcements—

— Yard of the Month: 570 Virginian Drive, Margorie Newbern

- 50/50 raffle Deidra Rader won (13.50 cash); Mr. Pappas won the door prize (gift card to Golden Corral)
- Next Meeting: September 12 back at Suburban Park Elementary

Meeting Adjourned at 8 pm.

Respectfully submitted,  
Deanna Adams



## NORFOLK SHERIFF'S OFFICE

**Robert J. McCabe**  
Sheriff / High Constable

Office: (757) 664-4713  
Fax: (757) 441-2531

E-Mail: [robert.mccabe@norfolk.gov](mailto:robert.mccabe@norfolk.gov)  
Web Site: [www.norfolksheriffsoffice.com](http://www.norfolksheriffsoffice.com)

**Robert J. McCabe, Sheriff**  
811 E. City Hall Avenue  
Norfolk, VA 23510

## Civic League and Community News

[www.suburban23505.com](http://www.suburban23505.com)

### City requests help from residents for Irene cleanup

Please assist Norfolk clean up crews who are moving through the city collecting storm-related debris by following these two simple suggestions:

1. If at all possible, do not park in front of piles of yard debris and other storm-related waste that have been placed on the curb for collection.
2. If at all possible, do not park in the street so our street sweepers can sweep as much debris as possible off the streets.

The City has also established a Hurricane Irene Recovery Helpline at 613-7812.

Standard waste management set-out rules have been temporarily lifted. There is no need to call the city at this time to request bulk pick up and residents may place their storm-related waste at the curb at any time during clean up, and are asked to leave it curbside until it is picked up.

Place your green and blue trash and recycling containers at the curb on your regular collection day, however, there may be times when the collectors cannot pick up everything at the curb or empty all containers; they will return as quickly as possible. Please leave your containers at the curb until the trash is picked up.

Place items for pick up at the curb, not in the street. Separate waste into distinct piles; be sure to place waste away from overhead wires, water meters and fire hydrants.

Yard debris such as leaves and grass clippings should be placed in clear plastic bags. Individual branches must be less than 12 inches in diameter and no longer than eight feet in length. Groups of branches must be tied and bundled and not exceed 18 inches in diameter. DO NOT SWEEP YARD DEBRIS INTO THE STREET; DEBRIS IN THE STREET BLOCKS STORM DRAINS AND POLLUTES OUR LOCAL WATERWAYS.

Down and damaged trees can be reported to the Department of Recreation, Parks & Open Space by calling 823-4023.

The City asks residents to remain patient as crews work to clear all down and damaged trees as quickly as possible. City officials remind residents to allow professionals to perform tree removal, especially those that may be touching power lines.

For more information, call 441-5813, visit [www.norfolk.gov](http://www.norfolk.gov) or email [pworks@norfolk.gov](mailto:pworks@norfolk.gov).

-The Suburban

### Attempted robbery interrupted on Thole Street

On Thursday August 25th around 5 p.m. a resident of the 100 block of Thole Street observed three teenage, black males attempting to break into a residence on that block. The resident called the police, then ran outside and yelled at the young men, who then fled.

Similar incidents have been reported during daylight hours elsewhere in the neighborhood. Residents should remember to keep homes, garages, and sheds locked, and to remain vigilant.

In-progress crimes should be reported by calling 9-1-1. Suspicious persons, or persons who do not look like they belong in the neighborhood should be reported by calling the non-emergency police line at 441-5610.

-The Suburban



Kentucky power crews repair power lines in the Chelsea / Granby Park area after Hurricane Irene. Photo by Steve Collins.

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## Civic League and Community News

For more news and events visit our website at [www.suburban23505.com](http://www.suburban23505.com)

### Norfolk CrimeView statistics Suburban Acres, Aug. 1-30, 2011

#	Case #	Description	Date	Time	Location
1	1108282191	753887 BURGLARY-COMMERCIAL	20110827	1600	7500 BLOCK VIRGINIAN DR
2	1108228118	753416 LARCENY-PARTS FROM AUTO	20110822	1630	7300 BLOCK EAST KENMORE DR
3	1108151688	752936 LARCENY (ALL OTHERS)	20110806	0500	100 BLOCK CROMWELL PKWY
4	1108252046	753735 LARCENY (ALL OTHERS)	20110825	0800	100 BLOCK SUBURBAN PKWY
5	1108252099	753841 SIMPLE ASSAULT	20110825	1020	100 BLOCK E LITTLE CREEK RD
6	1108122191	752494 SIMPLE ASSAULT	20110812	1425	7200 BLOCK MIDFIELD ST

### Virginia Pilot Op-Ed supports purchase, demolition of Denby Park apartments

An August 22<sup>nd</sup> editorial in the Virginian Pilot's Op-Ed section supports the beginning of Wards Corner revitalization by the city's purchase of high-density Denby Park properties. A cornerstone of the city's 2003 plan to improve WC is reducing density in the nearby crime-ridden Denby Park area. The city announced on August 15<sup>th</sup> it was purchasing and tearing down about a half dozen apartment buildings.

Notable Pilot quotes in the op-ed piece include:

"The city found a way to accomplish what it intended for Denby Park, even without eminent domain powers: It negotiated with property owners to buy derelict apartments so it could tear them down."

"Wards Corner residents hailed the move as the beginning of

change. That's what it is: a beginning. If tearing down the Denby apartments helps reduce crime, that also removes one more obstacle to investment."

"Residents should keep up the pressure on current property owners to improve their buildings, especially in the neighborhood's commercial core. So should city officials."

"Wards Corner's future depends on using the momentum created by the purchase of Denby Park to accelerate improvement. Don't coast now and squander that opportunity."

The \$2,686,000 purchase includes seven San Antonio Avenue properties. The 68 apartment units in the seven properties include sixteen units that are currently occupied.

The city press release in its entirety can be found at [www.wardscornernow.com](http://www.wardscornernow.com).

*WardsCornerNow.com and Pilotonline.com*

### New temporary home for Fleet Park Little League

The Virginian Pilot reported in August that Fleet Park Little League has found a new home for at least the next two seasons at the Azalea Little League complex in the Norfolk Industrial Park on Pineridge Road.

Fleet Park's 600+ baseball and softball youngsters were kicked out of the Navy's Fleet Rec Park fields this year after calling that park home for decades. The Navy has cited concerns about the fields being under part of the approach path and crash zone of the Chamber's Field military airfield.

The city plans \$170,000 in upgrades to the Azalea Gardens site. City Manager Marcus Jones calls the solution temporary and said "Eventually we want to find a site for a new Fleet Park complex."

The city is negotiating with the Navy over use of vacant property near Camp Allen off Terminal Blvd.

*-Virginian Pilot*

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### TERRELL'S LAWN & LANDSCAPE

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**Irene (continued from front page)**

multi-state mutual aid agreement to support timely restoration of electrical service.

We have much to be thankful for, but we *still* have work to do on flood prevention planning, proactive tree trimming and evacuation planning in anticipation of a more potent fast moving Category 3 hurricane with its more dramatic wind and storm surge. As Tidewater residents we should never be complacent about storm preparation and planning. Hurricane Irene reminds us that the Big Storm is possible.

On a personal note: The power in our (entire) neighborhood was interrupted by a fallen tree and the Norfolk non-emergency number was operational, taking the report. A police officer and fire fighter were dispatched to cordon off the area (for safety concerns); a utility repair service was dispatched to restore power within 15 hours of notification; and the electrical service was restored from a major fault within 36 hours of notification. I was impressed that the utility crew that repaired the outage had come from Kentucky and had been dispatched Thursday before the storm. Somebody was doing some very proactive planning. Thank YOU ... Kentucky and Dominion Power.

I was also very encouraged that Suburban Acres residents were proactive in preparation and heeded timely storm advisories and alerts and proud to witness residents were quick to clean up debris following the storm. Neighbors were very *neighborly*.

Maybe Irene was just a rambunctious overnight guest to the Tidewater area, delivering minimal damage, but it looks like we have learned some lessons and have become more proactive in our storm planning and response. Let's remain vigilant and proactive in preparation for what may potentially be on the horizon.

Steve Collins can be reached at [scollins4@cox.net](mailto:scollins4@cox.net)

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*Any compliments or concerns,  
please contact Bryan at 552-0000  
Ext. 207.*



Hurricane Irene's winds and water caused this damage at a home at the intersection of Fife and Midfield on August 27th.  
Photo by Steve Collins.

# Civic League and Community News

For more news and events visit our website at [www.suburban23505.com](http://www.suburban23505.com)

## Norfolk to host September 11<sup>th</sup> memorial day

To mark the 10th anniversary and offer residents a time for reflection, the City of Norfolk is hosting an all-day Healing and Remembrance Ceremony. Join us as we honor those who died, the heroes who responded and the military who continues the fight to this day.

Beginning at 8:30am in Town Point Park, watch as a flag-filled procession of honor including law enforcement, veterans, community and military honor guards move toward the waterfront, lined with the U.S. military, first responder and maritime vessels and vehicles.

Four moments of silence will be interlaced with the names of the nearly three thousand people who died that day. Norfolk residents affected by the tragedy have volunteered their voices for the readings which will also include the names of the sailors who perished on the USS Cole.

Local choirs and the Tidewater Pipes and Drums will fill the park with music throughout the ceremony and members of the public will receive a flower to place at the circle of flags following the ceremony.

The public is invited throughout the day until sunset for personal reflection and to enjoy the free Virginia Symphony Sunset Concert "America the Beautiful" at 7pm.

The event is free and open to the public; blankets and lawn chairs are permitted as no seating will be provided.

-Norfolk Division of Communications

## Norfolk yard/garage sale regulations

Some of our neighbors asked us to pass along this information from Sharon McDonald, Norfolk Commissioner of Revenue.

With fall approaching and all the bazars and flea markets, you might be tempted to do some cleaning out of your own and have a yard sale. Commissioner of Revenue McDonald provided the following suggestions and reminders in a recent newsletter.

- A permit must be obtained to have a yard sale.
- No more than two persons residing at different addresses are allowed to conduct a yard sale at a common site in any residential area
- No more than two yard sale permits can be issued for a single location/address during the calendar year.
- No sale can be conducted for more than three consecutive days.
- No sale can be conducted prior to 12 noon on a Sunday.
- No sign advertising the sale can be displayed on any street, sidewalk, or public right of way.
- One sign can be displayed at the site of the sale as long as the sign does not exceed 12 feet.
- Violations of yard sale regulations can result in a fine of \$25 to \$100.

For further information or to obtain a permit contact the Commissioner's office at 664-7884.

-The Suburban

## Storm damage can raise risk of fraud...Board of Contractors warns: beware of unlicensed contractors

RICHMOND – The need for repairs following flooding and high winds can make consumers vulnerable to unscrupulous contractors and repairmen who may exploit the situation. In response to recent property damage from Hurricane Irene, the Virginia Board of Contractors cautions the public to be wary of unlicensed contractors and home repair scam artists after the storm.



"After severe weather, homeowners trying to make repairs can be vulnerable to con artists," warns agency spokesperson Mary Broz-Vaughan. "Consumers can best protect themselves by checking for a valid contractor's license, insisting on a detailed written contract, and never paying in full up front."

Before hiring a contractor, consumers should observe the following "Top Ten Tips:"

1. Hire only licensed contractors.
2. Check for a valid contractor license at [www.dpor.virginia.gov](http://www.dpor.virginia.gov) or (804) 367-8511.
3. Get three references and review past work.
4. Get at least three bids.
5. Insist on a written contract and do not sign anything until you understand the terms.
6. Pay 10 percent down or \$1,000, whichever amount is less.

*Continued...see "Scam" Page 10*



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August  
Yard  
of the  
Month



Marjorie Newbern of 570 Virginian Drive received a month-long stay by Flora, the neighborhood's Yard-of-the-Month Mermaid. Flora is tickled to bestow her accolades and congratulations. Way to go, Marjorie!

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# SUBURBAN ACRES

## GREEN

By Karen Mayne

Fall is when many of us try to perk up our lawns. If you paid attention to the latest advice about lawn maintenance and held off fertilizing your fescue lawn last spring, good for you! If you do fertilize, fall is the correct time to fertilize fescue lawns. (Summer was the time to fertilize zoysia, Bermuda, and St. Augustine lawns.) If you don't know what kind of grass you have, you can contact the Hampton Roads Agricultural Research and Extension Center on Diamond Springs Road at 363-3900 for information on obtaining free grass identification.

By now, everyone in the Suburban Acres neighborhood has probably heard of the grass-roots initiative to clean up the Lafayette River to make it swimmable and fishable by 2014. At the August civic league meeting, our City Council representative, Dr. Theresa Whibley, spoke of her support for this initiative. Dr. Whibley called the Lafayette "Norfolk's home river" since

it lies totally within the boundaries of our city. One of the most important aspects of cleaning up the Lafayette is to reduce the amount of nutrients (nitrogen and phosphorus) entering the river. These excess nutrients cause algae blooms, which reduce oxygen levels in the water and can lead to fish kills. Lawn fertilizers are one of the sources of these excess nutrients in the Lafayette.

**The Plan for Restoring the Lafayette River**  
Strategies for Community-Wide Action

April 27, 2011  
EXECUTIVE SUMMARY

Prepared by the Swimmable-Fishable Lafayette River Steering Committee  
Convened by the Elizabeth River Project and the Chesapeake Bay Foundation

Elizabeth River Project  
Making restoration a reality

CHESAPEAKE BAY FOUNDATION



River Star Homes is a program of the Elizabeth River Project to get homeowners involved in helping to clean up the river. You can go to [www.RiverStarHomes.org](http://www.RiverStarHomes.org) or call 399-7487 to join – it's free and you will get tips on being a good environmental steward, plus invitations for your family to participate in lots of fun and educational outdoor activities. Members of River Star Homes can get a free 45-minute lawn care consultation if they agree to reduce their use of lawn fertilizer by 50 per cent.

Here are some things you can do this fall to help your lawn and help the Lafayette River:

**Get your soil tested.** The Virginia Cooperative Extension Service will analyze your soil for a small fee and

**Continued...**see "Green" next page

## Gardens In A Flowerpot



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"I lived in Norfolk for years and bought all of my plants here. When I moved to Chesapeake, I still drive out to Gardens In A Flower Pot to buy my plants (passing several nurseries on the way.)"

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## Green...continued from page 8

tell you the proper amount of fertilizer or lime to use. You can call their Norfolk office at 683-2816 to find out how to get a soil sample mailing box and how the process works.

**Be careful using fertilizers.** Check the weather forecast and don't apply fertilizer if rain is expected, since rain will wash the fertilizer into the storm drains and then into the Lafayette River – and you will have wasted your money. A better alternative to chemical fertilizer is to use a thin layer of compost on your lawn in the fall. Compost will add nutrients and improve soil quality as it decomposes.

**Use herbicides and pesticides sparingly, if at all.** Maybe we can all live with a less than perfect lawn (and still win the Flora yard of the month contest!). These toxic chemicals can have adverse effects on pets, children, wildlife, and waterways if used improperly. Always read and follow label directions – and never use more than the recommended amount.

**Don't rake leaves into the street.** Leaves and pine straw make great (and free) mulch if you use the bagger on your lawnmower. Or, you can just run over the leaves several times with your lawnmower and mulch them right back into the lawn – a free source of fertilizer! Leaves in the gutters end up in the storm drains, causing clogs and street flooding.

**Reduce the amount of lawn.** By converting part of your lawn to shrub or flower beds, you will have less to mow (and save on gasoline) and less grass to water and take care of. Next month, we'll talk about landscaping – fall is the perfect time to plant new shrubs and trees.

*Karen can be reached by e-mail at [KarenLMayne@aol.com](mailto:KarenLMayne@aol.com) or by phone at 587-1287*

Environmental  
Awards for  
Recycling in  
Norfolk's  
Neighborhoods



EARNN  
Update

by JoDee Cook

The EARNN cycle parallels the city's fiscal year; the first quarter of the new EARNN cycle runs from July-September. Suburban Acres Civic League has 20 points so far toward the 100 points we need in order to receive the city's maximum financial reward.

The October civic league meeting will be an EARNN meeting, with the speaker selected to address environmental / sustainable living topics. We need at least 35 residents to attend the October meeting in order to earn EARNN points.

The neighborhood's next Adopt-a-Spot cleanup is scheduled for Saturday Oct. 15th at 9 a.m. Volunteers should meet at the Tinee Giant store on Thole Street.

For more information or to become involved in EARNN activities contact JoDee Cook at 587-7918.



## Get Your Recycling eMinder...

Keep Norfolk Beautiful can help! Email your street number and name to [knb@norfolk.gov](mailto:knb@norfolk.gov), and they will send you a reminder the Friday before your collection, just to help jog your memory.

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and 10 Wings



**Self Service Dog Wash  
Doggy Daycare  
Pet Sitting and Dog Walking**

**110 La Valette Ave  
Corner of  
Granby and 38th**

**\$10  
Dog Wash!**

**757-321-6840  
LetsGoPetCare.Com**

**A Division of...**  
**eggleston**

**\$20 00  
OFF**

## TAX PREPARATION OR TAX SCHOOL REGISTRATION

at Jackson Hewitt Tax Service®

Offer valid on tax preparation fees or tax school registration fees. Does not apply to financial products or other services. Present coupon at time of tax preparation. Valid at participating locations only and may not be combined with any other offer. Most offices are independently owned and operated.

EXPIRES: 12/31/2012 COUPON CODE: RLPRH

## YOUR CHOICE. YOUR SAVINGS

**Call 757-480-2000** for more information  
or visit [www.jacksonhewitt.com](http://www.jacksonhewitt.com)



## Eggleston Garden Center

### at Tanners Creek



See our weekly  
plant pick at:

[Egglestongardencenter.com](http://Egglestongardencenter.com)

**eggleston**  
**GARDEN CENTER**

Phone: 625-3670

[www.tannerscreekgardencenter.com](http://www.tannerscreekgardencenter.com)

*Your purchase helps support  
Eggleston's mission of  
providing employment for  
persons with disabilities.*

### Announcements

Send your announcement to  
[suburbanacres@gmail.com](mailto:suburbanacres@gmail.com)

If you're not currently receiving updates via email from SACL send us a brief email to let us know you'd like to be added to our distribution list!

*Birthdays? Anniversaries? Lost & found? Let us know!*

**Host families needed** for International Student Exchange for 2011-12 school year. [www.iseusa.com](http://www.iseusa.com) or 768-0068.

**National Senior Center Month Student Art Exhibit** during September we will highlight the talents of our members and teachers in this exhibit. Anyone who is or has participated in classes at the center is welcome to submit items for display. Items can also be available for sale, with a small percentage of the sales donated to the senior center for continuing to provide programs and services to the community. Norfolk Prime Plus Senior Center, 7300 Newport Ave. 625-5857.

**U. S. Fleet Forces Band** 4 p.m. Sept. 18, Blessed Sacrament Catholic Church, 6400 Newport Ave. Free. 2011 concert series opener. 423-8305 for information.

**Tales-to-Tails...** school-age children practice reading skills to therapy dogs. 2 p.m. Sept. 18, Mary D. Pretlow anchor branch library. Registration and parental consent required. Call 441-1750 for information.

### Scam (continued from Page 6)

8. Do not let payments get ahead of the work. Keep records of all payments.
9. Do not make final payment until you are satisfied with the job.
10. Keep a job file of all papers relating to your project (change orders, warranties, etc.).

#### Scam Signals:

- High-pressure or scare tactics ("offer good today only")
- Over-friendly sales pitches
- "Material left-over" from another job
- Escalating prices
- Deals that sound too good to be true

Virginia law requires a state license – not just a local business license – for most contracting work or bids over \$1,000. Consumers have very little recourse against unlicensed contractors. The Board for Contractors offers a free consumer guide, "What You Should Know Before Hiring a Contractor", available for download at [www.dpor.virginia.gov](http://www.dpor.virginia.gov).

*-Virginia Dept. of Professional and  
Occupational Regulation*

**Wards  
Corner  
Chiropractic**

*The healthiest people  
on the planet are under  
regular chiropractic care.*

**Dr. Brad N. Robinson**

Chiropractor

7400 Granby St., Suite F  
(757) 588-8908

[www.wardscornerdc.com](http://www.wardscornerdc.com)

Norfolk, Virginia 23505  
FAX: (757) 583-3069

## Lend a Hand to Military Families

Suburban Acres neighbors who know of military spouses and dependents who may need a helping hand while their service member is deployed can contact the civic league's Military Family Help coordinator, Susan Thornes at 333-7766 or suzyqqqq@cox.net.

## Suburban Acres Civic League seeks officers for 2012

A nominating committee to nominate candidates for 2012 civic league officers and board members will be convened soon. If you would like to take on a more active, leadership role in the civic league please contact Vice President JoDee Cook at 587-7918.

## September is National Library Card Sign-up Month

Norfolk Public Libraries celebrates with "fine-free days" Sept. 16-30. No more need to hide out because of overdue library books! You can return any overdue NPL materials during the two-week amnesty period and all fines are waived, no questions asked. Lost library cards can also be replaced at no charge. In return, the library suggests you drop off a non-perishable food item, to be donated to the Food Bank of Southeastern Virginia.

## Community Emergency Response program to host citizen training sessions in September

Norfolk's Community Emergency Response Team program educates citizens to be better prepared to take care of themselves, family, friends and neighbors in the event of any man-made or natural disaster until professional help can arrive.

Norfolk's CERT program started in 2005 and over 300 people, ages ranging from 14 to 88, have taken the training. There are many different types of job CERT members can do, from administration to search and rescue.

This program educates residents about disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations.

Using the training learned in the classroom and during exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available for help.

The next CERT class is scheduled for September 17th & 18th at the Emergency Operations Center, 3661 E. Virginia Beach Blvd. in Norfolk. For more information or to register, contact Scott Mahone at 441-5619; or via email at [scott.mahone@norfolk.gov](mailto:scott.mahone@norfolk.gov)



**We need your involvement in the Suburban Acres Civic League. The larger our membership, the louder our voice will be heard!**  
**Please join today!**



September	Labor Day	Homework
School	Patriot Day	End of Summer
Pencil	Sapphire	Teacher
Autumn	Aster	Student
Yellow Bus	Forget-Me-Not	Suburban Acres

## Advertise in *The Suburban*

Monthly printed single-copy distribution of more than 500, and permanent availability on our web site. Contact [suburbanacres@gmail.com](mailto:suburbanacres@gmail.com) for rates and availability today.

## Suburban Acres Civic League Membership Form 2011

Individual \$ 5.00       Family \$ 10.00

Name (Please print. For Family Membership, list head of household and all eligible voting members)

Street Address

E-mail

Phone

Please make check payable to **Suburban Acres Civic League**. Bring to the next meeting or mail this form to Deidra Rader, Treasurer, Suburban Acres Civic League, 7400 Yorktown Drive, Norfolk, VA 23505. And thank you for your support!

## Neighborhood Calendar

### Calendar Notes...



Street Sweeping  
Friday Sep. 2 &  
Oct. 7



Recycling Pick  
Up (Blue Bins)  
Sept. 1, 15, & 29  
Oct. 13 & 27

**SEP 8** Greater Wards Corner  
Task Force 8:30 am Norfolk  
Fitness & Wellness Center,  
7300 Newport Ave.

**SEP 8** Norfolk Federation of  
Civic Leagues, 7 pm, Lake Tay-  
lor Hospital cafeteria

**SEP 11** Norfolk Sep. 11 Memo-  
rial Day of Remembrance  
Town Point Park, 8:30 am-all  
day; Virginia Symphony Sunset  
Concert at 7 pm.

**SEP 12** Civic League Meeting  
refreshments at 6 pm, meeting  
at 6:30. Suburban Park Elem.

**SEP 17** Wards Corner Now  
8:30 am, Norfolk Fitness & Well-  
ness Center, 7300 Newport Ave.

**Note:** Prior to Tuesday City  
Council Informal and Formal  
Sessions, council committees  
meet from 3-5 pm.



**Suburban Acres**  
**Civic League...**  
**IS NOW ON FACEBOOK!**  
**LIKE US...WE'LL**  
**LIKE YOU BACK...**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
4	5 Labor Day	6	7	8 8:30 a.m. Greater Wards Corner Task Force 7 pm Norfolk Feder- ation Civic Leagues	9	10
Sept. 11 11 Memorial 8:30 am- all day Grandparents Day	12 SACL Meeting 6:30 p.m.	13 5 pm Council Informal Session 7 pm Council Formal Session	14	15 5 pm Council Informal Session 7 pm Council Formal Session	16	17 8:30 Wards Corner Now
18	19	20	21	22	23 Autumnal Equinox	24
25	26	27	28	29 5 pm Council Informal Session 7 pm Council Formal Session	30	

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2	3	4	5	6	7 8:30 Wards Corner Now	1
9	10 SACL Meeting 6:30 p.m. Columbus Day	11 5 pm Council Informal Session 7 pm Council Formal Session	12	13 8:30 a.m. Greater Wards Corner Task Force	14	15 9 am SACL Adopt-a-Spot Cleanup
16	17	18	19	20	21	22
23	24 	25	26	27 	28	29 SACL Harvest Festival
30	31 					

## Suburban HELP

### Community Resources and Contacts

Norfolk Commissioner of  
the Revenue  
664-7860  
Norfolk Treasurer  
664-7800  
Animal Control, Lost & Found  
Animals  
441-5505

**Norfolk Public Works**  
Accessibility issues, potholes,  
streetlights in need of repair,  
curbs and sidewalks  
823-4050

**E-waste recy-  
cling (common household  
electronics)**  
Computers, TV's, wiring,  
printers, small appliances (no  
smoke detectors or refrigerators)  
Free to Norfolk residents at  
waste management facility:  
1176 Pineridge Road  
MON-SAT 10 am-2 pm  
For complete list of recyclable  
e-waste items call 441-5813

**Virginia Office of Consumer  
Affairs (investigation of con-  
sumer complaints)**  
1-800-552-9963  
Five Points Community Farm  
Market, 2500 Church Street  
640-0300  
Norfolk Public Libraries  
664-7328  
Norfolk Neighborhood Design  
& Resource Center  
664-6770  
PRIME PLUS Norfolk Senior  
Center, 7300 Newport Ave  
625-5857

**Norfolk Cares...City services,  
citizen complaints & concerns**  
Mon-Fri. 8 am-6 pm 664-6510  
**Norfolk Department of Utilities**  
**Customer Service**  
664-6700  
**Emergency-Water Main  
Breaks & Sewer Leaks**  
823-1000  
**Miss Utility (Call Before  
You Dig)**  
1-800-552-7001